

DISCRIMINATION IS AGAINST THE LAW

Heartland Vein and Vascular Institute, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Heartland Vein and Vascular Institute, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Heartland Vein and Vascular Institute, PC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Heartland Vein and Vascular Institute, PC's Compliance Officer.

If you believe that Heartland Vein and Vascular Institute, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Heartland Vein & Vascular PC's Compliance Officer: Patient Access Manager
- Mailing Address: 12702 Westport Parkway, Ste 101, Omaha, NE 68138
- Telephone number: 402-614-0026
- Fax: 402-614-1877
- Email: Info@Heartlanvein.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Heartland Vein & Vascular Institute, PC's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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Limited English Proficiency of Language Assistance Services

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 402-614-0026.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 402-614-0026).

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 402-614-0026.

繁體中文 (Chinese): 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 402-614-0026

□□ □□ □□ (Arabic): لال ساعده م ال خدمات إن ف غة، ل ال ر اذك ت ح د ت ن ت ك إذا : لحوظة م 402-614-0026 (م ر ق)
م جان ال ب ك ل ر ت و اف ت ة غوى .
402-614-0026 م ر ق ب ص ل ات

und (Karen):

ဟံသုင်ဟံသး- နမာ်ကတိ၊ ကညီ ကျိအယိ၊ နမာ်နာ် ကျိအတိမာ်စာ်လော တလားဂျုင်လားစု၊ နီတမံာ်သုင်သုင်လီၤ. ကိ:
402-614-0026.

Français (French): ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 402-614-0026.

Oroomiffa (Oromo): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbila 402-614-0026

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 402-614-0026

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 402-614-0026

□□□□□□ (Nepali): □□□□□□ □□□□□□□□□□□□ □□ □□□□□□ □□□□□□
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Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 402-614-0026.

ພາສາລາວ (Lao): ໄປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ອັດຕະໂນພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 402-614-0026.

□□□□ (Kurdish): كان هگوزاری ت خزمه ی ت، هدمک س ه ه ق وردی ک ی زمان ه ب گهر ه ی : اداری اگ ی
زمان، تی ارم ه ی ی
ت ه س ه رده ب و ت و ب ی، ه خ و ر ای ب
ه ب د ی ی و من ه پ 402-614-0026 . ک ه ب

س ی (Farsi):

بصورت زبان ی تسه ی ل ات کن ی د، می گف ت گو فارسی زبان به اگر : توج ه
با . باش د می فرام م اش برای رای گان
402-614-0026 بگی ری د تم اس

日本語 (Japanese):

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。402-614-0026
まで、お電話にてご連絡ください。